services application form

a: account details

helpdesk: 0800 20 20 20 fax: 0800 10 10 10 email: info@iway.na

Account Name (for companies):		Postal Address:	
Surname:			
First Name:			
Title:		E-mail (if any):	
ID Number:		Cell:	
Tel.: ( )		Fax: ( )	

b: user details

Choose your preferred username (recommended 3 to 8 characters)		Choose your preferred password (recommended 3 to 8 characters)	
Option 1:	@iway.na	Option 1:	
Option 2:	@iway.na	Option 2:	

c: service options (prices exclude vat)

Please tick the appropriate circle/s

Service (See description on page2 sec. e)	Monthly	N$	3 Mths	N$	6 Mths	N$	1 Year	N$
ilink multi	○	107.00	○	304.95	○	593.85	○	1,155.60
ilink multiPlus	○	176.55	○	502.90	○	980.10	○	1,906.75
ilink maxi	○	256.80	○	731.90	○	1,425.25	○	2,773.45
ilink maxiPlus	○	310.30	○	751.15	○	1,502.30	○	3,004.55
ilink imail	○	48.15	○	136.95	○	267.50	○	520.00
Additional Dial-up account	○	96.30	○	275.00	○	535.00	○	1,040.04
Additional imail account	○	10.70	○	31.00	○	59.90	○	115.55
ilink ISDN bonding (128 Kbit/s)	○	96.30	○	275.00	○	535.00	○	1,040.04
Other: ……..								

Please select the following option and specify the end date if you do not want the service/s to be treated as recurring subscription/s

○ The service I am applying for must NOT be treated as recurring subscription/s and must end on ……

d: payment options

Please tick the appropriate circle/s

Please note that the Subscription component of your account will be billed in advance.

Automatic Debits

I hereby authorize iway to process debit transactions through my account, as specified, for payments relating to my subscription.

1. Direct Debit Payment

Bank:		Branch:	
Account type:	Cheque ○ Saving ○	Branch Code:	
Account No:			

2. For Credit Card Payments

Card Type:	○ Master	○ Visa	○ Amex	○ Diners
Card No:				
Expiry Date: (mm/yy)				

3. Manual/Electronic Payments

Deposits can be made to Standard Bank Namibia, Independence Avenue, Bank Account Number: 043 199 399 (Cheque Account), Branch Code 08 2372. Acknowledgements of payment shall only be made upon receipt of a deposit slip quoting the email address of the user. Deposit Slips can be faxed to iway at 0800 10 10 10

e: service options explained

ilink multi
1 x internet dial-up account
1 x imail POP3 account
Free Web access to imail account
5 MB free web space (isite)
Free anti-virus and anti-spam scanning

ilink multiPlus
1 x internet dial-up account
5 x imail POP3 account
Free Web access to imail account
25 MB free web space (isite)
Free anti-virus and anti-spam scanning

ilink maxi
1 x internet dial-up account
10 x imail POP3 account
Free Web access to imail account
50 MB free web space (isite)
Free anti-virus and anti-spam scanning
1 x Domain Name Registration and renewal
Administration and hosting of Domain
1 x MySql database with phpmyadmin

ilink maxiPlus
1 x internet dial-up account
15 x imail POP3 account
Free Web access to imail account
100 MB free web space (isite)
Free anti-virus and anti-spam scanning
1 x Domain Name Registration and renewal
Administration and hosting of Domain
1 x MySql database with phpmyadmin

ISDN ilink
All the ilink services are available on ISDN, without any extra cost if no bonding is required
With bonding, 128 Kbit/s internet access shall be provided at an extra charge.

ilink imail
1 x dial-ip POP3 account

f: user details (if you need more that two (2) e-mail accounts, please complete this section)

Choose your preferred username (recommended 3 to 8 characters)		Choose your preferred password (recommended 3 to 8 characters)
Option 3:	@	Option 3:
Option 4:	@	Option 4:
Option 5:	@	Option 5:
Option 6:	@	Option 6:
Option 7:	@	Option 7:
Option 8:	@	Option 8:
Option 9:	@	Option 9:
Option 10:	@	Option 10:
Option 11:	@	Option 11:
Option 12:	@	Option 12:

g: terms and conditions

1. **iway permits authorized users interactive dial-up access to its systems.**
2. **The Subscriber shall be liable for all of his or her own hardware, telecommunications and other costs for connection to iway.**
3. **The Subscriber shall not, without the express written permission of iway resell or make available to any third party such services they might receive from iway**
4. **The Subscriber must pay iway in advance for the selected service options, for which payment will not be refundable and must reach iway prior to the account expiry date. Iway reserves the right to withhold access for overdue accounts, while the Subscriber shall continue to be liable for the service until the conditions of notice of termination are fulfilled. Credit Card or direct payments may be processed up to ten (10) days prior to account expiry date in order to allow time to resolve any difficulties, which may arise.**
5. **Subscriptions paid in advance are not refundable. All accounts are treated as recurring subscriptions and will therefore be renewed automatically on the anniversary date of the subscriptions, unless otherwise advised.**
6. **Only the registered user is authorized to use the account.**
7. **24-hours written notice from either party for reason whatsoever is required to terminate the service.**
8. **Our prices are subject to change.**
9. **Service is subject to the standard terms, conditions, policy and procedures of iWAY.**
10. **Incomplete forms will not be processed.**

h: acceptance of terms and conditions

I have read, understood, initial Page1, and now accept iway's terms and conditions for the dial-up and ilink service.

SIGNATURE:…… DATE:……